

Loan Guaranty (LGY)

How to Obtain a Loan Guaranty API Test Account



April 2022

Version 1.0

Department of Veterans Affairs

Office of Information and Technology (OIT)

Revision History

Date	Version	Description	Author
April 11, 2022	1.0	Initial release	LGY Communications Team

Table of Contents

1. Introduction	4
2. Purpose	4
3. Obtaining a Test API Account.....	4
3.1. Obtain a Client ID	4
3.2. Request a VA Loan Guaranty Test Account.....	4
3.3. Set-up Process Complete	7
4. Troubleshooting.....	7

Introduction

The Department of Veterans Affairs (VA) is transforming of the VA home loan lifecycle to reduce manual data entry, improve data integrity, and streamline the process. This large-scale undertaking will be a years-long effort that includes an end-to-end Application Programming Interface (API) ecosystem that will introduce Loan Guaranty (LGY) technology dataset standards that align with that of the lending community and Federal agencies.

Purpose

This document outlines the steps a technology professional, working with a lending organization or with a loan origination system provider, needs to take to obtain a Loan Guaranty API test account.

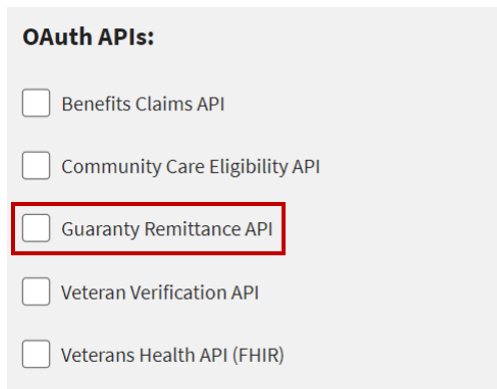
Obtaining a Test API Account

To obtain a Loan Guaranty API test account, a client ID and a VA Loan Guaranty test account will be required.

3.1. Obtain a Client ID

- a. Follow the instructions found here, Client Credentials Grant, to obtain a client id: <https://developer.va.gov/explore/authorization/docs/client-credentials>.
- b. When requesting sandbox access, please choose **Guaranty Remittance API**.

Figure 1: Guaranty Remittance API Option



The screenshot shows a section titled "OAuth APIs:" with a list of five API options, each with an unchecked checkbox. The "Guaranty Remittance API" option is highlighted with a red rectangular box. The other options are "Benefits Claims API", "Community Care Eligibility API", "Veteran Verification API", and "Veterans Health API (FHIR)".

API Option	Selected
Benefits Claims API	<input type="checkbox"/>
Community Care Eligibility API	<input type="checkbox"/>
Guaranty Remittance API	<input checked="" type="checkbox"/>
Veteran Verification API	<input type="checkbox"/>
Veterans Health API (FHIR)	<input type="checkbox"/>

3.2. Request a VA Loan Guaranty Test Account

- a. Navigate to the [Loan Guaranty help page](https://lgy.va.gov/lgyhub/help) (<https://lgy.va.gov/lgyhub/help>).
- b. Scroll to the bottom of the page and click the **I have an ID.me Account** button.

Figure 2: ID.me Account Button

Want to contact us? No problem.

We notice you are not logged in. If you have a current working ID.me account where you can log in, click "Sign in with ID.me" if you want to logon and have the full Help Desk ticket experience where you can submit tickets. If not, click "Submit help ticket anonymously" to enter a help ticket as a guest.

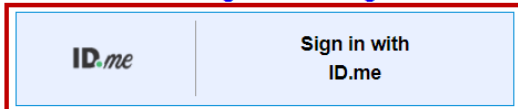


- c. Click the button labeled Sign In with ID.me

Figure 3: Sign in with ID.me



Choose a secure VA Partner to sign into yourIT:
Don't have one? [Register for a Sign-In Partner](#) or [Learn More](#)



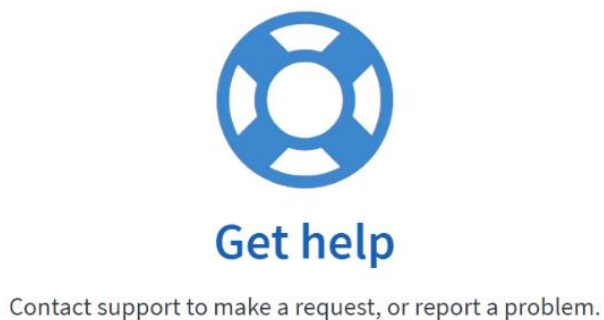
- d. Enter your email address and password and click "Sign-in to ID.me".

Figure 4: Sign in to ID.me

The image shows a web form titled "Sign in to ID.me". At the top, there is a light blue box with the text "New to ID.me?" and a link "Create an ID.me account". Below this, there are two input fields: "Email" with the placeholder text "Enter your email" and "Password" with the placeholder text "Enter your password". Red arrows point to the "Email" and "Password" fields. Below the input fields is a blue button with white text that says "Sign in to ID.me". At the bottom, there is a link "Forgot password".

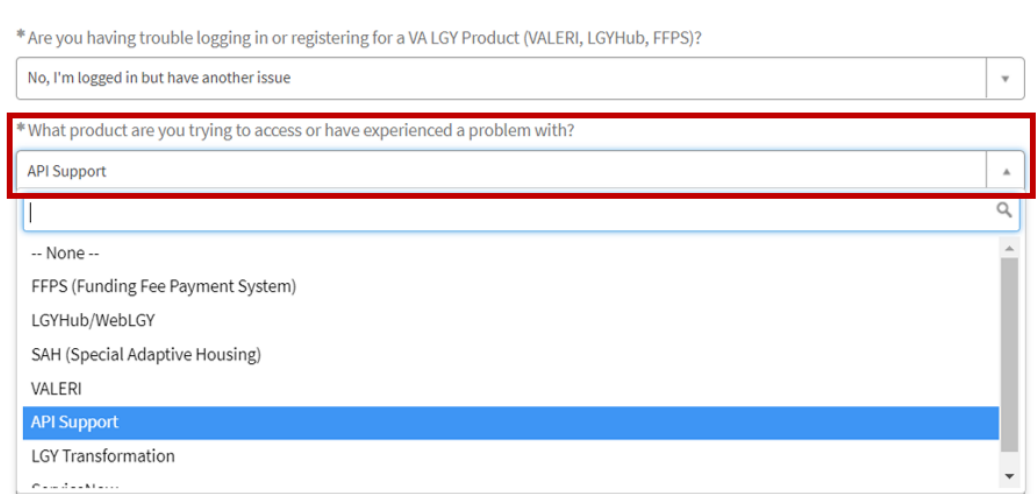
- e. Once signed in, click "Get Help" to access the form used to submit the request.

Figure 5: Get Help



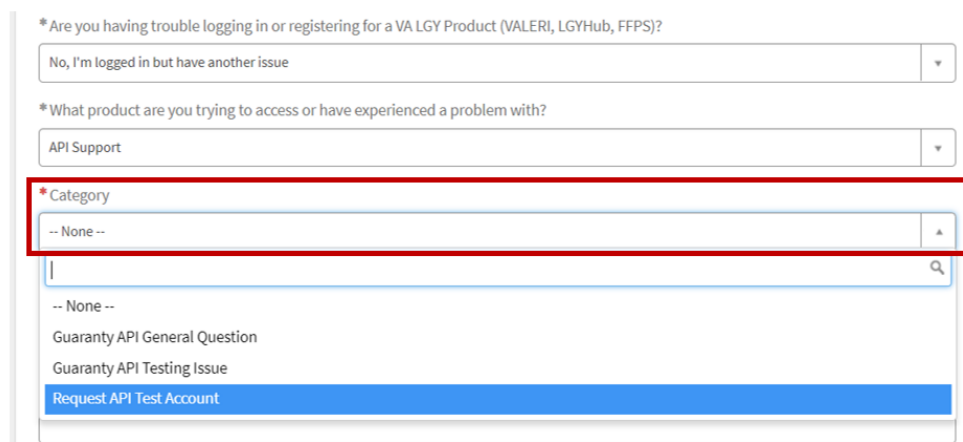
- f. Fill in your personal and role details in the respective input fields. For the question labeled, “What product are you trying to access or have experienced a problem with?” choose **API Support**.

Figure 6: Product Choices

The screenshot shows a web form with two dropdown menus. The first dropdown is labeled "* Are you having trouble logging in or registering for a VA LGY Product (VALERI, LGYHub, FFPS)?" and has the option "No, I'm logged in but have another issue" selected. The second dropdown is labeled "* What product are you trying to access or have experienced a problem with?" and is highlighted with a red border. It shows "API Support" as the selected option. Below the dropdown, a list of other options is visible: "-- None --", "FFPS (Funding Fee Payment System)", "LGYHub/WebLGY", "SAH (Special Adaptive Housing)", "VALERI", "API Support" (highlighted in blue), "LGY Transformation", and "Credit Man...".

- g. For the category option, choose Request API Test Account

Figure 7: Product Category Choices

The screenshot shows the same web form as Figure 6, but with the third dropdown menu highlighted with a red border. This dropdown is labeled "* Category" and shows "-- None --" as the selected option. Below the dropdown, a list of other options is visible: "-- None --", "Guaranty API General Question", "Guaranty API Testing Issue", and "Request API Test Account" (highlighted in blue).

- h. In the description field, please include the client ID received in step 1

Figure 8: Description Field

* Category
Request API Test Account

* Is there sensitive information?
No

* What is your role/affiliation with VA Loan Guaranty Systems?

* Description

- i. When all required form data is present, submit your request.

Figure 9: Submit Your Request

Submit

3.3.Set-up Process Complete

Once received, VA will process your request and provide you with confirmation that the VA test account was created. With the VA test account complete, begin testing by familiarizing yourself with the API documentation and invoking the API in the test environment. API documentation can be found on the Technology Knowledge Center, which can be accessed through this link, [click here](https://www.benefits.va.gov/HOMELOANS/technology-knowledge-center.asp). (https://www.benefits.va.gov/HOMELOANS/technology-knowledge-center.asp)

Troubleshooting

If you encounter issues with the request process, please submit a Help ticket through the VA Help Center. The VA Help Center can be accessed through this link, [VA Help Center - Click Here](https://lgy.va.gov/lgyhub/help) (https://lgy.va.gov/lgyhub/help).